

You Can Stay - Collection Notice

Sony Foundation Australia Limited (ACN 086 967 222) (“we”, “us” or “our”) is collecting personal information about youth cancer patients and their referrer (eg parents, guardians, carers or health service providers) via its You Can Stay [patient referral form](#).

On this form, we collect personal information (including sensitive information) such as names, contact details, demographic information (including racial or ethnic origin), health information (including medical diagnoses and treatment information) and information about financial circumstances.

We collect this information for the following purposes:

- to verify the identity of, contact and manage our relationship with, the patient and their referrer;
- to assess whether the patient is eligible for our You Can Stay program;
- to deliver support services as part of the You Can Stay program, such as accommodation provided by Quest Apartment Hotels (ACN 119 523 483) (“Quest”) and their related bodies corporate
- to administer and manage our You Can Stay program; and
- for Quest’s personnel, administration and/or management purposes.

We will also use the contact information of the patient or their referrer provided for direct marketing purposes if they have consented.

Through this form, we collect information about referrers directly from them and collect information about patients from their referrers where the patient has consented to us doing so or where we are otherwise authorised by law to doing so. We will send this collection notice to the patient’s email address provided to us by the referrer.

If you do not provide us with the personal information we have requested, we cannot provide the patient or their family with support services as part of the You Can Stay program.

We may disclose personal information collected from the patient referral form to our related companies, contractors providing services to us and other third party service providers, such as Quest and their related bodies corporate.

We may also collect personal information via an optional survey after a patient and, if applicable, their family has participated in the You Can Stay program. We will use the results of this survey to evaluate and improve the You Can Stay program. The information will also be used, after de-identification, for reporting purposes.

Further information about how we handle your personal information, including details about how you can access your information and how you can complain about a breach of the Australian Privacy Principles (as well as how we will deal with any complaint) can be found in our [Privacy Policy](#).

You can contact us by getting in touch with our Privacy Officer, using the following details:

info@sonyfoundation.org.au

(02) 9383 6230

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